



Ascend / ColdTech - Jimex Corp.
 Attn: Warranty Department
 1575 Zephyr Avenue
 Hayward CA, 94544
 Warranty Fax: 510-477-3413



FIVE YEAR COMPRESSOR WARRANTY CLAIM FORM

Form must be complete and accurate or claim will be rejected

End Users business name	EU contact name	EU phone #	
E.U. business street address	City	State	Zip
Unit purchase date	Comp. fail date	Comp. replacement date	
Unit model number	Unit serial number		
Service company name	Technician signature		
Defective comp. model #	Replacement comp. model #		
Defective comp. serial #	Replacement comp. serial #		

Reason for compressor failure:

Locked rotor ==>>> LRA from comp. tag: Measured amp draw:
 Open windings
 Bad/weak valves ==>>> High side pressure: Low side pressure:
 Shorted to ground
 Burnout
 Extreme noise

Compressor Warranty Return Procedure

*In order to have received this compressor under warranty there has been a hold placed on either a credit card or invoice. To clear this hold Jimex needs either the entire failed compressor (first year) or the ID tag from the failed compressor (years 4 through 5) mailed or faxed back to us. If we do not receive either back within 30 days, the **FULL CHARGE** for the compressor will be applied to the credit card or invoice.

*The "Parts Request" that accompanies this paperwork and the replacement compressor will specify if we need the ID tag only, or the full failed compressor.

*If you do not have the Parts Request", or have any questions, Please call 1-800-314-4477

*If you choose to fax in this form please call to verify we received the fax.

Warranty Exclusions:

*The compressor warranty does not cover end user misuse or abuse. Excessively dirty condenser coils, or units incorrectly installed (on extension cords, or in ambient temps higher than 90°) will need to be billed to the end user. Please call with any questions.

*All warranties on Jimex products apply to the original purchaser of the unit only and are non-transferable.

<ATTACH DEFECTIVE COMPRESSOR ID TAG(S) HERE>