

## JIMEX CORP. LIMITED WARRANTY

Jimex Corp. warrants to the original purchaser the Ascend® unit sold (manufactured on or after August 2008 only) and all parts thereof to be free from defects in material and workmanship, under normal use and service for a period of two (2) years from the date of registration. If warranty registration card is not returned, including the proper installation date, or proof of purchase from an authorized Ascend® retailer cannot be provided, warranty will be in effect for two (2) years from the date of shipment of the unit from the Jimex distribution location.

Jimex's obligation under this warranty shall be limited to repairing or replacing FOB factory any of such product which proves thus defective and which our examination shall disclose to our satisfaction to be defective. This contract does not apply outside the limits of United States and Canada, nor does it apply to any part which has been subject of misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire or acts of God. The term "original purchaser" as used herein shall be deemed to mean that person, firm, association or corporation for whom the refrigeration unit referred to herein is originally installed.

- a. Any part returned to Jimex under the terms of this warranty must be accompanied by a record of the cabinet model number, serial number, return authorization number, and such return shall be on the basis of transportation charges prepaid.
- b. Improper operation due to low voltage condition, inadequate wiring, and accidental damage are not manufacturing defects and are strictly the responsibility of the purchaser.
- c. CONDENSER COILS MUST BE CLEANED AT LEAST EVERY 3 MONTHS. Failure to do so can cause compressor malfunction and will void warranty.
- d. All repairs must be completed by an authorized Ascend® service agency, within a 50 mile radius, upon authorization from Jimex technical support department. Jimex is not liable for any and all repairs completed without the prior approval of Jimex technical support department. If warranty repair work needs to be completed outside the 50 mile radius from the nearest authorized service agency:
  - 1) Jimex will dispatch authorized service technician and ONLY pay for travel time within a 50 mile radius, 100 mile round trip. Extra travel time will be charged to the end-user.
  - 2) End-user may find service agency in their area, with approval from Jimex. A copy of the invoice or receipt of work completed, must be submitted within 30 days after completion of repair, in order to receive full refund under the terms and conditions of this warranty. Jimex will not be liable for any invoices submitted after 30 days from the date of completion of repair work.
- e. Certain parts are considered wear & tear items and are not covered under this warranty. Regular maintenance and cleaning of these parts will increase their longevity. These parts include but are not limited to gaskets, casters, light bulbs, door handles (of extrusion type), or any other parts that may be damaged due to misuse or lack of maintenance.

## ADDITIONAL THREE YEAR COMPRESSOR WARRANTY

In addition to the warranty set forth above, Jimex Corp. warrants the hermetically sealed compressor for an additional three (3) years, provided upon receipt of the compressor manufacturer examination shows the sealed compressor to be defective. This extended warranty does not apply to any of the compressors electrical components, accumulator, wiring harness, or any other parts, which items are covered by standard warranty.

**NO CLAIMS CAN BE MADE AGAINST THIS WARRANTY FOR LOSS OF PRODUCT, PROFIT LOSS, ECONOMIC LOSS OR SPECIAL CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE.** These warranties are in lieu of all other warranties, expressed or implied, and of all other obligations or liabilities on our part and we neither assume nor authorize any other person to assume for us any other obligation or liability in connection with the sale of said refrigeration unit(s) or any part thereof. This warranty shall not be assignable or transferable and shall be honored only in so far as the original purchaser. Warranty only valid in United States and Canada. Specifications subject to change without notice.

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## WARRANTY REGISTRATION CARD

Name of Business: \_\_\_\_\_ City & State: \_\_\_\_\_  
Dealer Name: \_\_\_\_\_ Date Installed: \_\_\_\_\_  
Model No.: \_\_\_\_\_ Cabinet Serial No.: \_\_\_\_\_  
I have read and agree with all stipulations in the Warranty Certificate: Signature: \_\_\_\_\_  
 I would like to be reminded of regular maintenance for my unit. Email address: \_\_\_\_\_

Mail or fax your registration card, or register online [www.ASCENDmfg.com](http://www.ASCENDmfg.com)!